#### North Dakota State University

# Enhancing the ASEE Campus Representative Program

# **A Section Chair's Perspective**

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# **Responsibilities of the Section Chair**

Section Chair must:

1.) understand the responsibilities of a Campus Rep

2.) become familiar with the resources that are available for Campus Reps

3.) determine "Who are the Campus Reps?" within the Section

What are the Responsibilities of a Campus Rep?

There are two basic categories of Campus Rep responsibilities:

1.) "should do"

2.) "must do"

There are many "should do" items (as listed in the paper and on the ASEE website.)

What are the Responsibilities of a Campus Rep?

The only "must do" requirement of an ASEE Campus Rep is to:

File an annual report of your activities (i.e., the annual Campus Rep Report) Are the Campus Reps performing their required duty?

#### Are the Campus Reps doing their jobs?

#### We need to look at the numbers.

### **Recent Campus Representative Reports Total Submission Statistics**

Year	No. of Reports Submitted	Percent Submitted
2004-5	26	8.4
2005-6	29	9.4
2006-7 *	79	25.6

\* Initiated On-Line Campus Rep Report

## 2006-7 Campus Representative Reports Zone Submission Statistics

Zone	) 	Total Submitted	Institutions in Each Zone	Percent Submitted by Each Zone	
Ι		14	81	. 17.3	
II		28	100	28	
III		24	64	37.5	
IV		13	62	21	
Kuwai	it	0	1	0	
Total	S	79	308	25.6	

# 2006-7 Campus Representative Reports Section Submission Statistics

Section (Zone)	Online	Paper	Total Submitted	Institutions in Section	Percent Submitted
New England (I)	3	0	3	28	10.7
St. Lawrence (I)	5	1	6	16	37.5
Middle Atlantic (I)	4	1	5	37	13.5
Southeast (II)	6	2	8	50	16
North Central (II)	3	12	15	34	44.1
Illinois-Indiana (II)	4	1	5	16	31.3
North Midwest (III)	9	2	11	19	57.9
Midwest (III)	9	2	11	22	50
Gulf Southwest (III)	2	0	2	23	8.7
Pacific Northwest (IV)	6	0	6	15	40
Rocky Mountain (IV)	1	1	2	14	14.3
Pacific Southwest (IV)	5	0	5	33	15.2
Kuwait University	0	0	0	1	0
Totals	57	22	79	308	25.6
Percent Submitted	72.2	27.8			

# To Enhance the Campus Rep Program A Section Chair can:

Develop methods to measure the performance of the Campus Rep Program within the Section.

Based on the results, take corrective action and develop a plan of continuous improvement.

## 2006-7 Campus Representative Survey North Midwest Section

		RESPONSE		
	QUESTIONS	YES	NO	
Do you kno	ow the name of your ASEE Campus Rep?	45%	55%	
	last year, has your ASEE Campus Rep you regarding ASEE activities?	39%	65%	
	Survey Respondents = 113 Section Membership = 641 Response Rate = 17.6%			

#### **Enhancing the Campus Rep Program**

To demonstrate that input from the Section membership is valued, the results of the survey were sent to all members of the Section.

Result: Some "new" Campus Rep appointments and some updated contact information.

Another intended use of the survey was to establish a baseline for future performance measures to demonstrate the effectiveness of any future initiatives.

#### **Additional Correspondence**

Additional correspondence from the Section Chair to the Section Membership, included information concerning:

ASEE Dean's Program National or Sectional conferences (or workshops) Related ASEE information

All Section Deans (Administrative Heads) were contacted to solicit ideas concerning recruitment and retention of ASEE members, and funding of the Section Teaching Awards.

Conference Program Chairs are contacted to confirm that the Campus Rep meeting (breakfast or lunch) at the Section Conference has been scheduled. A preliminary agenda is also drafted.

#### **Future Follow Up Activities**

Additional surveys (or measures) related to the Campus Rep Program need to be initiated by the Section Chair. This follow-up work can then be compared to the original baseline surveys to provide a measure of improvement (or satisfaction) with the Campus Rep Program within the Section.

Continued contact with the Campus Reps, Deans, and Section membership is needed to keep the lines of communication open.

# Enhancing the Campus Rep Program "Five-Step Process for Success"

- 1.) Become familiar with responsibilities of and resources available to Campus Reps (ASEE and Section websites).
- 2.) Contact all Campus Reps (and Deans) within the Section to verify that the name and contact information are correct (update accordingly).
- 3.) Contact Campus Reps to inform them of upcoming action items (conferences, awards, etc.) and post relevant information on the Section website.
- 4.) Develop measures and methods that will lead to and increase in the effectiveness of Campus Rep Program within the Section (i.e., corrective actions).
- 5.) Share information and results compiled from item 4.) with the Section membership (including other relevant ASEE information).

#### Conclusions

Recruitment, retention, and involvement in ASEE activities and programs are dependent on effective communication and dissemination of information – the basic purpose of the Campus Rep Program.

Without an effective local Campus Rep, ASEE activities, including recruitment and retention, are severely hampered.

The overall success of the Campus Rep Program is ultimately dependent on the individual Campus Reps.

However, by using the "Five-Step Process for Success," a Section Chair can make a contribution to enhancing the Campus Rep Program.